

SPRING 2019 VOLUME 5 ISSUE 1 JOURNAL OF PUBLIC AND NONPROFIT AFFAIRS

Research Articles

 The History and Evolution of the Southeastern Conference for Public Administration David Berlan Ruowen Shen

W. Earle Klay

 Managing Citizen Satisfaction: Is Good Not Enough?

Brian K. Collins Hyun Joon Kim Jie Tao

 Rethinking the Social Welfare Regime Model: The Case of Public Policy Toward Israeli Philanthropists

> Hanna Shaul Bar Nissim Hillel Schmid

 Managing Risk and Growth of Nonprofit Revenue

> Dwight V. Denison Wenli Yan J. S. Butler

 Building Capacity in Nonprofit Boards: Learning from Board Self-Assessments Judith L. Millesen Joanne G. Carman

Current Issues in Practice

 Managing Volunteer Retirement among Older Adults: Perspectives of Volunteer Administrators Allison R. Russell Melissa A. Heinlein Storti Femida Handy

Book Review

 Valuing Bureaucracy: The Case for Professional Government by Paul R. Verkuil Tyler Klatt